

# Gearing You For Growth

Bursaries | **Business Skills** | Coaching and Mentoring | Computer Skills | E-Learning | Learnerships | Skills Development | Virtual Training

## Delegation: The Art of Delegating Effectively

### Course Overview

Effective delegation is one of the most valuable skills you can master. It reduces your workload and develops employee skills. Delegating prepares employees who work for you to be able to handle your responsibilities and simultaneously allows you to advance to other career opportunities within your organization.

Delegation is often one of the hardest skills for a manager to master. However, the skill can be learned. This one-day workshop will explore many of the facets of delegation, including when to delegate and whom to delegate to. We will also go through the delegation process step by step and learn about techniques to overcome problems.

### Course Objectives

This one-day workshop will teach delegates how to:

- Clearly identify how delegation fits into their job and how it can make them more successful.
- Identify different ways of delegating tasks.
- Use an eight-step process for effective delegation.
- Give better instructions for better delegation results.
- Recognize common delegation pitfalls and how to avoid them.
- Monitor delegation results.
- Give effective feedback.

### Target Audience

Managers, supervisors, and anyone aspiring to become one.

### Prerequisite

There are no prerequisites for this course.

### Duration

- 1 Day



## Course Outline

### Why Delegate?

To begin, delegates will explore the advantages and disadvantages of delegation in small groups. They will also complete a self-assessment on delegation.

### What is Delegation?

Next, delegates will learn about the four basic steps to delegation and the different levels of delegation. They will also learn some guidelines for success and what lateral delegation means.

### Pre-Assignment Review

As a pre-assignment, delegates were asked to complete a case study. During this session, you will discuss the answers.

### Picking the Right Person

This session will give delegates four tools to help them determine who to choose for what task.

### The Delegation Meeting

Next, delegates will learn about an eight-step process that they can follow to ensure they cover all the bases when delegating.

### Putting it into Practice

In this session, delegates will complete a case study and a role play to apply what they have learned so far.

### Giving Instructions

Delegates will learn some ways to give good instructions. Then, they will practice giving and receiving instructions through a group activity.

### Monitoring Delegation

Next, delegates will explore five ways of monitoring delegation.

### Practicing Delegation

During this session, delegates will work in small groups to complete a five-part case study to give them hands-on practice with the skills learned so far today.

### Giving Feedback

This session will give delegates some tips on giving feedback. Then, delegates will work on several different case studies to apply these tips.

### Becoming a Good Delegator

To wrap up the day, delegates will explore the characteristics of a good delegator.

### Workshop Wrap-Up

At the end of the day, delegates will have an opportunity to ask questions and fill out an action plan.